

BOOKING CONDITIONS

Once Conitki accepts your booking by confirmation thereof a contract is made between Conitki & you upon the terms & conditions set out below.

OUR RESPONSIBILITIES

1. YOUR TRIP RESERVATION

On receipt of your deposit, subject to availability and at our discretion, Conitki will reserve your place on your selected trip. A contract is only made between you and us upon your booking being confirmed and accepted by us and our communication thereof to either you or your travel agent.

2. PRICE GUARANTEE

a) Trip Prices: Are based on costs, tariffs, taxes, charges, levies and exchange rates as at 25th/01/2019. Should the exchange rate of your trip increase, if the total price increases by more than 10%, you may cancel, without penalty, within 30 days after we notify you of the increase. Except as explained below, we will not increase the price of your land trip after we receive your full deposit for your land trip. In exchange for this guarantee, no refund will be made if the cost factors described above are reduced. We reserve the right to reorganize from any increases in cruise line imposed fuel surcharges or taxes, charges or levies imposed by any government(s) and agencies.

b) Airline Fuel Surcharges, Air-related Taxes, Fees & Restrictions, and Levies Imposed by any Government or its Agencies:

As noted above, all quoted land and air prices include airline fuel surcharges and Air-Related Taxes and Fees, applicable as of July 25th, 2019. However, if you are notified of the potential for a price increase and we have received your written or verbal consent prior to accepting any payment, we reserve the right to recover from any increases in those surcharges. Any additional fees by the airlines, such as baggage handling, seat selections, and/or any other services are the sole responsibility of the passenger(s). Additional air-related restrictions apply. See section 4.3 for details.

3. IF WE CANCEL OR CHANGE YOUR TRIP

3.1 Conitki reserves the right to change or cancel any trip departure in accordance with operating requirements or circumstances beyond its control. 3.2 If a cancellation is made any time prior to the trip departure, Conitki's only liability will be to refund you the amount it has received for your booking. Conitki will try and re-book the same or a similar trip and, where flights have been confirmed by Conitki, will attempt to confirm air seats for the new date selected, subject to availability. Conitki is not liable for any changes, amendment or cancellation penalties incurred on any other travel arrangements purchased separately.

3.3 An alternate trip is not available or acceptable you will be entitled to either a full refund of monies paid by you to us or transfer to another Conitki trip without payment of any transfer fee. *Please Note: The start date constitutes the date indicated on Conitki's itinerary. If you do not join the trip on the start date then cancellation fees will be 100%.

3.4 If the change or cancellation is due to force majeure (i.e. circumstances like political unrest, war or threat of war, riots, civil strife, closure of airports or ports, industrial disputes, terrorist activity, natural and nuclear disasters, fire, epidemic health risk, Acts of God, adverse weather conditions, etc.) beyond Conitki's control, we will give you a full refund of any monies paid to us less reasonable expenses incurred by us in respect to your booking.

3.5 Conitki is not responsible for the costs of any other travel arrangements affected due to our cancellations or rescheduling of any trip departure.

4. TRIP DETAILS AND CONDITIONS

4.1 The information in our brochure is correct to the best of our knowledge at the time of going to print (September, 2019) but we cannot guarantee that any item or amenity mentioned will be available, especially where we have no direct control over it.

4.2 With respect to Conitki's touring program we have to our best, at our discretion, to select accommodations, sightseeing trips and transportation to give you good value for your money.

4.3 Conitki constantly strives to improve trip itineraries and features. If such improvements can be made, or unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Conitki is not responsible for any other travel arrangements affected due to our cancellations.

4.4 Any special meal requirements will be made on a request basis only. Conitki cannot guarantee special meals requests nor will assume any responsibility or liability if travelers special meal requests are not met.

4.5 We reserve the right to alter or substitute the type, size of vehicle and/or the style of transport mentioned in the brochure, resulting in occasionally having to utilize transport free of some of the features promoted including WiFi & electrical outlets.

4.6 Free WiFi is available at most accommodation and on our coaches in Europe. On our coaches this is limited to 100mb, and then paid WiFi is available. This WiFi uses the cellular network, at times the connection may be slow or not available, particularly in rural areas. Free WiFi is not available in all countries, particularly in Africa & the Middle East.

5. LIABILITY

5.1 Conitki is responsible for properly arranging and conducting your trip.

5.2 As a Trip Operator, Conitki makes arrangements with carriers, hoteliers and other independent suppliers to provide you with some or all of the travel services you purchase. These parties are independent contractors of Conitki and Conitki is not liable. Unless caused by its own negligence, Conitki is not responsible for and accepts no liability in respect to any claims, losses, damages, costs or expenses arising out of:

- personal injury, sickness, disease, accident or death, however caused, including without limitation, where some results from your conduct on trip.
- loss or damage to or delay of baggage or other property unless resulting from Conitki's negligence in which case Conitki's liability shall be limited to the actual loss but in no event would exceed the total trip cost.
- delays and loss as a result of government action, weather, mechanical breakdown, equipment failure, labor disputes, sickness, acts of war, insurance, terrorism, Acts of God or any other causes beyond Conitki's direct control. Conitki cannot be responsible for interruption of air carrier service due to airline default.
- acts or omissions, whether negligent or otherwise, of suppliers of services or their personnel (including, without limitation, transportation and accommodation services) or of any other person or body unless such a person or body is employed by us, or is an agent of ours, and is acting within the scope of his or her authority. In no event is Conitki liable for the acts or omissions of independent third party contractors or of its own employees or agents acting outside the scope of their duties.
- loss of enjoyment, upset, disappointment, distress or frustration, whether physical or mental, resulting from any of the above.
- any matter or topic described in sub-paragraphs (a) to (c) inclusive above.
- any failure to obtain the necessary documentation to travel.
- any failure to arrive on time for initial departure or for connections within the trip or to stay within or join your trip at any time after initial departure.
- any leaving the trip prior to its completion.
- the need for Conitki to change itineraries or substitute accommodations or services, provided that Conitki makes every effort to supply the most comparable services and accommodations available.
- cancellation of the trip by Conitki provided that a full refund of all monies paid is made to you.
- Many of our activities are action and adventure oriented. Sports and similar activities inherently involve risks of injury greater than those that would be encountered if you were not participating in such activities, by voluntarily taking part in any sports or other such activities, you thereby acknowledge and assume any of the risks inherent therein. In the absence of negligence on our part, or on the part of our agents and representatives, neither we nor they accept any responsibility for, and shall not be liable for, any injury, illness, damage, loss, accident, expense, delay or any other injury resulting from your participation in any of the activities made available to you.
- We take every reasonable precaution possible to assure your comfort, safety, and enjoyment while you are taking part in a Conitki tour. Conitki does not carry any 16-25 year old travelers who are in good health. A change of climate, food, time and varied cultural habits often affects travelers differently. We therefore recommend that you advise your doctor that you are taking one of our trips and ask if he or she recommends anything for your trip, even for something as seemingly benign as an upset stomach. Since the brands of any medication to which you are accustomed may be unavailable in places to which you are traveling, you should bring your own supply of any medication you will require and carry such medication in your hand luggage. Prescription drugs should be carried in the original labeled bottles. Should you fall ill during your Conitki trip, we will make every reasonable effort to make prompt, sanitary, safe and proper medical care available to you. However, if at anytime or anywhere treatments of any sort are suggested to you that do not meet your needs or expectations, you should not hesitate to contact your own doctor. Also, please note that the same sorts of activities can expose you to certain types of diseases at home just as easily as you do to those same diseases abroad. This information is provided only for your convenience and we are not responsible or liable for any damages resulting from your failure to confirm or ascertain health information or medical precaution, if any, for the places which you will be visiting.
- Conitki is responsible for taking care to arrange and conduct your trip properly.

5.3 In our mind, we have high expectations from all interviewed, interviewed, interviewed potential employees, and then we select only those people whom we believe in our best judgement would be responsible and congenial. Trip Managers, Representatives and Drivers. Although we firmly believe, based on personal interviews and certain disclosures

made to us by our employees, that all of our employees enjoy excellent health, we, like other trip operators, are legally unable to confirm this in most, if not all, instances.

YOUR RESPONSIBILITIES

1. BOOKING YOUR TRIP

1.1 All travelers must provide their name exactly as it appears on their passport or travel id. If a fare is purchased with Conitki and a name change is necessary due to not matching the travelers passport or travel id, this will be considered a cancellation and normal cancellation fees will be applied.

1.2 In order to reserve your trip, a deposit of US\$200, per person per trip, or the full amount payable if booking is made within 45 days of departure, must be submitted to Conitki by you in respect of that trip. This payment is in addition to any deposit required by your travel agent. The deposit is accepted as a first installment of the trip price by Conitki only once the booking has been confirmed in writing by Conitki or your travel agent. If paying by a third-party credit card your Conitki specialist will provide you a third-party authorization form that must be completely filled out and received by Conitki before payment can be received.

1.3 Your land reservation will be confirmed on receipt of a deposit of US\$200 per person for the first trip booked and then a deposit of US\$200 for second and subsequent trips booked at the time of booking or the reservation will automatically be cancelled.

1.4 To reserve your airfare, a non-refundable and non-transferable deposit of US\$350 per person is required at time of booking. Once your airfare is confirmed and Conitki has received your air and land deposit, your air-inclusive price is guaranteed. Conitki reserves the right to issue your ticket based upon receipt of your land and air deposit. Any subsequent changes and/or revisions to your airline reservation after receipt of your deposit is subject to aviation fees and/or airline-imposed change or cancellation fees. These fees are a minimum of \$350, and in some instances may be up to 100% of the ticket price.

1.5 Conitki Trip: If you wish to book a trip including the Gorilla Trek you will be required to make an additional non-refundable deposit at the time of booking. Your reservations agent will advise you of the additional amount required.

2. PAYING THE BALANCE

2.1 The balance of the trip price must be paid by no later than 45 days before your scheduled trip departure date which shall be the due date stated on the confirmation issued to you by Conitki.

2.2 Air Payment: Payment in full for your airfare booked in conjunction with your Conitki trip may be required at time of booking. The Department of Transportation now requires Conitki to inform you of the following conditions: The package price is subject to change without notice and in full when the happens, it is usually the result of increases in fuel surcharges and/or government taxes. You must consent to the possibility that, until you pay for your package in full, your price could go up. Once you have paid in full we will only pass along increases in government taxes if applicable at that time. Bookings made directly with Conitki have 7 days from when the first invoice is sent to cancel the booking and request a refund, provided that the booking is still 45 days before trip start date. Bookings made through a travel agent are subject to standard booking conditions and do not qualify for a refund.

2.3 Conitki reserves the right to cancel the booking and apply cancellation charges should cancellation charges in accordance with clause 3 below will be levied by Conitki.

2.4 Tickets and other documents won't be forwarded until full payment and required information are received by Conitki.

2.5 In the case of bookings made within 45 days of start date, full payment is due at the time of booking.

2.6 Conitki reserves the right to cancel the booking and apply cancellation charges should payments not be received within the above specified periods. It is your responsibility to ensure you meet your payment deadlines.

2.7 Travel documents will be emailed to you approximately 21 days prior to trip start date* (providing full payment has been received).

3. IF YOU CANCEL

3.1 Freedom Guarantee/FlexDeposit: We know that travel plans can change. If you need to cancel your trip, your deposit will remain secure until you're ready to go. Or, if you can't go, your deposit value is also transferable, so you can gift your deposit at no extra cost.

The original deposit refers to the trip deposit only and excludes any additional deposits such as the Gorilla Trek, or flights. Any monies already refunded are not applicable. The FlexDeposit will be applied as a discount towards final payment of your new trip. The amount allowed to be redeemed is equal to the original deposit amount paid. In the case of a FlexDeposit, you can book back-to-back trips, only one deposit amount can be credited per trip, they cannot be combined. However, multiple trips can be booked using multiple FlexDeposits. Valid on all Conitki Trips 7 days or longer. Offer is valid until the traveler turns 36. If, within Conitki's age limit as per Conitki's booking conditions. After turning 36 years of age, the FlexDeposit can be used with one of our sister brands, get inspired at us, com.brands. Credit can also be gifted to family or friends. To gift family or friends you must obtain confirmation from Conitki stating the nominated name. Telling only valid within 5 calendar months of the date of booking. FlexDeposit can be used for non-refundable, non-refundable. FlexDeposit is combinable with other deals and discounts provided that the new booking falls within the standard terms of those deals and discounts. FlexDeposit only applies to full priced deposits (not promotional low deposits).

3.2 Notice of cancellation must be made verbally and will not be accepted via email or fax so that we can verify traveler identity.

3.3 Each traveler must call to cancel their own portion and cannot cancel another traveler on their behalf even if booked on the same reservation. Refunds will only be issued to the credit card holder(s) that made the payment(s).

3.4 The following scale of charges will apply when notice of cancellation, is given after booking is confirmed:

EUROPE TRIPS: PERIOD OF NOTICE
45 days & over: Transfer your deposit to another trip for free with FlexDeposit
21-45 days: 25% of trip fare
1-21 days: 50% of trip fare
7-14 days: 75% of trip fare
Day of departure: 100% of trip fare

AFRICA TRIPS: PERIOD OF NOTICE
45 days & over: Transfer your deposit to another trip for free with FlexDeposit
41-31 days: 35% of trip fare
31-21 days: 75% of trip fare
15 days to day of departure: 100% of trip fare

Where the percentage cancellation fee is less than the trip deposit, the cancellation fee will equal loss of deposit. If the reason for cancellation falls within the terms of any travel insurance policy which you hold, then any such charges may, subject to the terms of your insurance policy, be refunded to you by the insurance company. All Cancellation policies valid as at September 5th, 2019, and are subject to change. Final policy will be confirmed at time of booking.

AIR ARRANGEMENTS

These cancellation charges apply for airline arrangements made by Conitki: Prior to ticketing a service fee of \$50 per person plus any airline imposed penalties. After ticketing a service fee of \$75 per person plus any airline imposed penalties which may be up to 100% of the air ticket value.

34 Any cancellation of additional services booked prior to & after your trip booking, such as airport transfers, accommodation & transfers, that are cancelled within 14 days of the trip departure incur a 100% cancellation fee.

35 These cancellation fees are in addition to any cancellation fees that may be levied by your Travel Agent. All cancellation policies valid as at September 5th, 2019 and are subject to change. Final policy will be confirmed at time of booking.

36 Please note that Conitki is not liable for any cancellation penalties incurred on any other travel arrangements including air tickets purchased separately from the air and land included package. *Please note: the trip start date constitutes the date indicated on Conitki's confirmation.

4. IF YOU CHANGE YOUR BOOKING

4.1 If after your booking has been confirmed, you wish to change to an alternate departure date of any available trip, you may do so subject to availability.

4.2 If the change is requested outside of 45 days before the original trip departure no fee will be charged.

4.3 A change of booking within 45 days of original trip departure will be treated as a cancellation and normal cancellation fees will apply (as detailed in section 3). However trip deposits can be used as credit to a new trip, see FlexDeposit.

4.4 A name change to a different person will be treated as a cancellation.

4.5 A fee will be charged for any alteration to airline arrangements made by Conitki as per details 3

5. TRIP DETAILS AND CONDITIONS

5.1 Conitki is responsible for taking care to arrange and conduct your trip properly. In our mind, we have high expectations from all interviewed, interviewed, interviewed potential employees, and then we select only those people whom we believe in our best judgement would be responsible and congenial. Trip Managers, Representatives and Drivers. Although we firmly believe, based on personal interviews and certain disclosures

5.2 You must be aged between 18 & 35 inclusive to travel on Conitki trips. Conitki's trips are specifically planned for those in the 18-35 age group. Consequently the facilities and activities on a Conitki trip are not appropriate to persons outside this age bracket. If you have a question regarding the age groups, you should discuss this thoroughly with Conitki staff personnel.

5.3 Conitki strives to provide a safe, enjoyable and memorable travel experience for all travelers. Conitki welcomes travelers with disabilities. However, please note the following: • Travelers are required to advise Conitki, in advance, of any physical, medical or other needs that require accommodation. A traveler information form must be completed prior to final payment.

• You must ensure you are medically and physically fit for travel. Conitki may impose safety requirements necessary for the safe operation of the trip. Conitki may also exclude an individual from participating in a trip or an activity if that individual's participation poses a direct threat to health or safety.

• Conitki does not provide personal devices (such as wheelchairs, hearing aids or prescription eye glasses) or services of a personal nature (such as pushing a wheelchair or assistance in eating, toileting or dressing). A companion, within the age range of 18-35, capable of providing such assistance must accompany any traveler who requires services of a personal nature.

• Conitki does not employ medical services. Any necessary medical attention will be provided by a local facility at your expense. Conitki is not responsible or liable for any losses or costs incurred as a result of medical services obtained while on the trip, or for the quality of the care or services received.

• You should be aware some trips include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and locations which may not be easily accessible or accessible by wheelchair. During the trip, Conitki may make arrangements with carriers, hoteliers and other independent suppliers to provide travel services. These parties are independent entities over which Conitki has no control. Accommodations on international trips may differ from those in the United States. Conitki cannot guarantee disability access or accommodations for travelers traveling on international trips.

• Conitki may, in its sole discretion, decline the booking of any traveler or remove any traveler who cannot comply or refuses to comply with Conitki's terms and conditions. Conitki is not responsible for any costs incurred in the event a traveler is removed from a trip. Travelers agree not to hold Conitki or any of its related entities liable for any actions taken under these terms and conditions.

5.4 You are responsible for all travel arrangements and costs to the point of commencement/conclusion of the trip.

5.5 There may be times when the Conitki Trip Manager or Representative has to make a decision in your best interests and that of their group. You agree to comply with the authority and decisions of the appointed Conitki Trip Manager or Representative and the laws of the country in which you are traveling. If you do not so comply or, in the Conitki Trip Manager's or Representative's opinion, you are not compatible with the general enjoyment and well-being of other members on the trip or the smooth operation of the trip itself, we reserve the right to refuse to let you continue with the trip.

We do not tolerate the use of profanity, obscenity or restricted substances (tobacco). Furthermore, you agree that your fellow travelers and any Conitki Representatives have the right to travel together in a safe environment. Any threats to their safety, well-being or inappropriate behavior by you, whether verbal or physical, will be taken extremely seriously and may result in the immediate termination of your trip. In either event, you will be responsible for your own reputation and related costs and have no claims against us.

5.6 Where you occupy a motorcoach seat fitted with a safety belt, neither the operator or service providers, agents or co-operating organizations shall be liable for any illness, injury or death or any loss of damages or claims whatsoever arising from any accident or incident of the motorcoach or any other mode of the accident or incident.

5.7 Travel time on your trip may vary from day to day depending on the destination. For your comfort we make regular stops and try to keep each section no longer than 3 hours. However, depending on your medical history, some people may be at risk of discomfort or deep vein thrombosis (DVT) if they remain immobile for a long period on a journey. If you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stroke, heart or lung disease, or if you have ever had surgery in the past three months we recommend you consult your doctor before traveling.

5.8 It is your responsibility to have a valid passport and all visas, permits and certificates required for your selected trip before your departure and as well as any necessary vaccinations and to comply with all applicable laws. Conitki is not responsible for any costs incurred as a result of failing to obtain necessary visas. Any costs whatsoever regarding obtaining, replacing or changing visas while on the trip (including airport transfers, tickets, flights and transfers incurred due to associated delays) are at your own expense.

5.9 You agree that our Conitki Trip Managers or Representatives may take photographs and films of you while you are on trip and that these may be used in our Group brochures and/or advertising or publicity material without obtaining any further consent or payment in respect of such photographs and/or films.

5.10 Should you have a complaint in respect to the trip, you should inform the Conitki Representative during the course of the trip and if the matter cannot be resolved after the Representative's best endeavors to do so during the trip, your complaint should be made in writing to Conitki as soon as is reasonably possible after the trip but within 42 days thereof so that your complaint can be investigated. Email complaints to help@conitki.com.

Any claims made after the 42 day period will not be considered by Conitki. If you choose to write to Conitki after the internet, please provide your home address so that we are able to reply to you in writing.

5.11 The agreement arising between the traveler and the Operators under this brochure and the booking made by the traveler shall be governed by the law of the State of California, County of Orange, which shall have exclusive jurisdiction in the case of any dispute between the parties.

5.12 If any provision of this contract is held invalid or unenforceable by any court of competent jurisdiction, that provision shall be deemed to be written to give effect to the same purpose within the permitted limits of the law. The validity and enforceability of the other provisions shall not be affected.

5.13 If you are unsuccessful in any legal action instituted against us, you agree to pay all our costs, including but not limited to, attorney/traveler costs.

6. TRAVEL INSURANCE

Travel insurance is strongly recommended on our trips & we have some of the best deals on rates. Visit conitki.com/insurance. It is strongly recommended that you take out comprehensive insurance coverage for cancellation, personal injury, death, medical expenses, repatriation expenses and evacuation expenses before you travel on a Conitki trip. We strongly recommend your insurance also covers cancellation, personal liability and loss of personal property. Please check that the insurance covers all of the activities that you are going to be participating in. Some policies exclude certain adventure activities. This information is provided for your information and does not constitute any certain circumstances, cover against loss of deposit or cancellation fees from the date of confirmation of your booking, as shown in the insurance policy. Conitki cannot be held responsible for your failure to take out appropriate insurance. You also agree to indemnify us against all third-party claims, actions, damages and remedies which may be brought against us in respect of your participation in a trip.

5.14 If you are not insured, that provision shall be deemed to be written to give effect to the same purpose within the permitted limits of the law. The validity and enforceability of the other provisions shall not be affected.

5.15 If you are unsuccessful in any legal action instituted against us, you agree to pay all our costs, including but not limited to, attorney/traveler costs.

7. ITINERARY REPRESENTATION

Conitki Holidays Ltd, Travel House, Rue du Manoir, St Peter Port, Guernsey, Channel Islands, GY1 2JH, with the exception of the Great Britain & Ireland trips described on p.95-98, the London trips on p.149, Hogsmyr & S. Patrick's Day trips described on p.153 of all which are operated by Conitki Travel (UK) Ltd. The principal operator of the Croatia Island Escape products featured on p.138 & 139 is Katarina Lines. The operator of the Turkish sailing product featured on p.141 is Barbaros Yachting, Turkey. The operator of the Greek cruise product is Celestyal Cruises. Greek Sailing on p.140 is operated by Siva Travel. Terms & conditions specific to these Operators will apply (available on request). All companies can substitute any vessel & provide an alternative itinerary. The operator of the Egypt product featured on p.117 is Spring Tours. The operator of the Iceland product featured on p.128 is Island Travel. The operator of the Turkey product featured on p.106 & p.107 is ITS. Please note that Conitki utilizes ground handlers to assist with the operation of our products. These ground handlers include: AMP for Eastern Africa (Kenya, Tanzania including Kilimanjaro and Zanzibar), Springbok, Atlas for South Africa, Zambia, Zimbabwe, Botswana & Namibia, Diesnerhus Tours for Israel & Jordan.

8. CONITKI IS REPRESENTED AT:

Australia, Brazil, Brunei, Canada, China, Costa Rica, Germany, Hong Kong, India, Indonesia, Italy, Japan, Korea, Malaysia, Mexico, Netherlands, New Zealand, Philippines, Puerto Rico, Singapore, South Africa, Switzerland, Taiwan, Thailand, United Kingdom and USA.

Conitki is a registered trademark of Conitki Tours International Ltd, Guernsey.

NOTA PROTECTOR STATEMENT

Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies. We will only pass your information on to persons responsible for your travel arrangements in accordance with any specific information that you give us such as details of any disabilities, or dietary/religious requirements. If we cannot pass this information to the relevant suppliers we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.

Where the data might be passed on for marketing purposes, you have the right to opt out of future marketing. You also have a right of access to data held which can be obtained by Conitki Holidays Ltd, Travel House, Rue du Manoir, St Peter Port, Guernsey, Channel Islands, GY1 2JH.

This brochure was published in September, 2019 and supersedes any other current brochure in the market.

kilos (44lbs) plus one small hand/dry bag that can go on the coach with you. No metal frame backpacks are allowed. Conitki reserves the right to refuse to accept larger suitcases on trips.

Cape Safari Falls & Southern Africa Safari trips: Baggage restrictions of one medium sized bag (ideally soft-sided) with a maximum weight of 20kg (44lbs) plus one piece of hand luggage per person. It is advised that this piece of hand luggage should be used as a "overnight bag" for the nights camping in the Chobe National Park and Okavango Delta.

East Africa Inc Kenya/Tanzania/Gorilla Trek/Zanzibar trips: Baggage restrictions of one soft-sided bag (duffel bag or similar) with a maximum weight of 15kg (33lbs) plus one piece of small day pack per person. No hard-sided suitcases are permitted, and weight is strictly enforced. Day bag for sunblock, water, camera and binoculars will be on safari drives.

Kilimanjaro Climb trips: Baggage is strictly limited to 15kg per person (including hand luggage). Any excess baggage will be charged at the airline at check-in. On trips with included flights, your luggage should not exceed the weight restrictions imposed by the airlines. On our train trips, part of the fee is that we take public transport everywhere. We recommend you pack light, with luggage that you are comfortable carrying or wheeling for at least 10 miles.

Conitki is not responsible for any costs incurred for overnight luggage.

GENERAL

1. BOOKING CONDITIONS

1.1 The Booking Conditions detailed herein contain the entire contract between you and Conitki. No representation, term, warranty or condition can be expressed or implied by reference to any other writing, advertisement or conversation. This contract may only be varied in writing by a duly authorized officer or director of Conitki.

1.2 You consent to us as the trip operating company. At any time and at our complete discretion we may nominate to you in writing any other company or person to have benefit of some or all of those provisions, national and international law, which may then apply to the services provided by us, our suppliers or agents with respect to any claim of any nature brought by you against us as a result of the provision of those services. International conventions which may include: Warsaw Convention 1929, (as amended by Hague Protocol & Montreal Protocol) in relation to air travel, or Montreal Convention, the Berne Convention for rail travel, Athens Convention 1974 for carriage by sea, the Geneva Convention for carriage by road & the Paris Convention 1962 for Hotels. We are to be regarded as having all benefit of these conventions on limiting our liability in relation to any claim for trip, injury, loss, damage to travelers & luggage. Enrollment in & payment for a trip, shall constitute agreement & acceptance by the traveler of the terms & conditions set forth in this brochure which cannot be varied except in writing by an officer of Conitki.

1.3 Conitki is not a carrier or hotelier and does not own aircrafts, hotels or coaches. All bookings with carriers, hoteliers and other service providers are subject to the terms and conditions and limitations of liability imposed by those carriers, hoteliers, and other service providers. Please note that some of these limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. While we cannot accept any responsibility for any loss as a result of such actions or as a result of any act or omission of any such third-parties, we will give every reasonable assistance in helping to resolve any reasonable dispute. Please also note that Conitki cannot be held responsible for the failure of any of these parties to provide facilities or services for handicapped travelers (see also 5.3 under Trip Details & Conditions).

1.5 Please note that no airline or carrier depicted or recommended in this brochure by virtue of their endorsement of this brochure represent themselves either as contracting with any purchaser of a trip from Conitki or as having any other legal relationship with any purchaser.

1.6 Every effort is made to ensure brochure accuracy at the time of going to print, however, Conitki cannot be held responsible for printing or typographical errors, or errors arising from unforeseen circumstances.

1.7 This Agreement arising between the traveler and the operators under this brochure and the booking made by the traveler is deemed to be entered into in Orange County, California. Exclusive venue for any action concerning the interpretation, enforcement or breach of any term, obligation or liability as contained or related to these Terms and Conditions or any grievance relating to the tour shall be solely in the Superior Court of California in or Orange County or the United States District Court for the Central District of California. This Agreement shall be construed according to the internal laws of California without regard to conflicts of law principles. All traveler claims must be submitted in writing and received by Conitki no later than 60 days after completion of the trip. After that time, traveler claims not submitted and received within this time shall be deemed to be waived and barred. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the tour, the prevailing party shall be entitled to recover actual reasonable attorneys' fees, costs and expenses.

1.8 In the case of conflict or human billing error we reserve the right to reinvoice the traveler.

2. THE USDOT \$1 MILLION TRAVELERS ASSISTANCE PROGRAM. Conitki Vacations shares the coverage available under the USDOT \$1 Million Travelers Assistance Program with affiliates of The Travel Corporation who, as an Active Member of the USDOT, is required to post \$1 Million with USDOT to be used to reimburse, in accordance with the terms and conditions of the USDOT \$1 Million Travelers Assistance Program, the advance payments of Conitki's vacation customers in the unlikely event of Conitki's insolvency, bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by The Travel Corporation and shared among its affiliates may be sufficient to provide only a partial recovery of the advance payments received by Conitki's customers. More details of the USDOT Travelers Assistance Program and a list of affiliates may be obtained by writing to USDOT at 345 Seventh Avenue, Suite 1901, New York, New York 10001, or by email to info@usa4scus.com or by visiting the website at www.usdot.com.

3. VALIDITY

The programs advertised in this brochure are valid from January 2020 to March 2021.

4. OPERATING COMPANIES

Conitki Holidays Ltd, Travel House, Rue du Manoir, St Peter Port, Guernsey, Channel Islands, GY1 2JH, with the exception of the Great Britain & Ireland trips described on p.95-98, the London trips on p.149, Hogsmyr & S. Patrick's Day trips described on p.153 of all which are operated by Conitki Travel (UK) Ltd. The principal operator of the Croatia Island Escape products featured on p.138 & 139 is Katarina Lines. The operator of the Turkish sailing product featured on p.141 is Barbaros Yachting, Turkey. The operator of the Greek cruise product is Celestyal Cruises. Greek Sailing on p.140 is operated by Siva Travel. Terms & conditions specific to these Operators will apply (available on request). All companies can substitute any vessel & provide an alternative itinerary. The operator of the Egypt product featured on p.117 is Spring Tours. The operator of the Iceland product featured on p.128 is Island Travel. The operator of the Turkey product featured on p.106 & p.107 is ITS. Please note that Conitki utilizes ground handlers to assist with the operation of our products. These ground handlers include: AMP for Eastern Africa (Kenya, Tanzania including Kilimanjaro and Zanzibar), Springbok, Atlas for South Africa, Zambia, Zimbabwe, Botswana & Namibia, Diesnerhus Tours for Israel & Jordan.

5. CONITKI IS REPRESENTED AT:

Australia, Brazil, Brunei, Canada, China, Costa Rica, Germany, Hong Kong, India, Indonesia, Italy, Japan, Korea, Malaysia, Mexico, Netherlands, New Zealand, Philippines, Puerto Rico, Singapore, South Africa, Switzerland, Taiwan, Thailand, United Kingdom and USA.